



HOTEL GUEST INFORMATION

Reception/Pro-Shop opening times

Mon – Sun 09:00 – 19:00

Bar/Restaurant opening times

*Tue – Sun 12:00 – 20:00 (Late)**

Breakfast Times

Tue – Fri 08:00 – 10:00

Sat – Sun 08:00 – 11:00

Rooms arrival – Departure times

Rooms may be occupied as from 14:00

Rooms must be vacated by 12:00

**Snacks and drinks to go can be purchased at the reception*

Airports

Palanga 20min. drive

Kaunas 2 Hr drive

Vilnius 3 Hr drive

Baggage can be stored at reception.

Beds

Extra beds are available please contact reception.

Bicycles

The resort has a partner to hire bikes or to join organized bike tours.

Car Hire

Cars can be rented at Palanga airport and in Klaipeda – please contact the reception for assistance.

Fire alarm safety procedures

In the case of a fire please follow the instructions in the room.

Fitness Room

The Resort Fitness Room is located in the clubhouse on the first floor and is open for use during reception opening times.

FootGolf

Footgolf is available for guests at no charge – please contact the reception.



Golf

All hotel guests have a special Green Fee rate of €40– 18 Holes.

Tee Times are available through reception.

Hand and electric trollies are available for hire at reception.

Buggies can be reserved and hired at reception.

Wilson hire clubs are available at reception.

Driving Range is usable for Hotel Guests and payment for Range Balls can be made directly at the ball machine..

Club storage is available with the Caddymaster.

The Golf Academy is open to all guests – info at reception.

Hairdryers

Hairdryers are available in your bathroom.

Housekeeping

For any needs please contact reception.

Laundry

For laundry services please contact the reception.

Local attractions

There are many local attractions, please contact the reception for further assistance.

Local Towns - Klaipeda/Palanga

Klaipeda is approximately 15 km from the resort.

Palanga is approximately 22 km from the resort.

Lost&Found

Please contact the reception

Medical Assistance

The resort has a local doctor – please contact the reception for assistance.

Noise rules

It is not permitted to create noise in the rooms after 10:00 pm – please respect the other guests.

Palanga Beach

The beautiful Palanga beaches are 20 min drive away.

Padel tennis

Courts can be reserved through reception and rackets are available for hire.

Payments

Payment can be made with all major *credit cards* and *Maestro debit cards* or *by cash*.

Ports

Klaipeda Ferry Terminal is 30 min. drive away.



Restaurant recommendations

Please, ask the reception for local restaurant recommendations.

Room requirements

For any special requirements please contact the reception.

Safe

A room safe is available in your room or contact the reception.

Smoking

It is forbidden to smoke in the rooms – smoke detectors are mounted in all areas.

Spa facility

The resort has an arrangement at a local Spa facility at special rates for the guests, to book please contact the reception.

Taxi

Taxis can be booked through the reception.

T.V.

The television remote controls can be found in the room.

Wi-Fi Internet

Free internet is available in all rooms –

For Villa and Clubhouse Log in: **NGRGuest** - no password

For Birdie House Log in: **Golf Resort** - password 12341234

Safety Regulations

Dear guests:

- When you leave the room, turn off all electrical appliances.
- Smoking is forbidden in any rooms or public areas.
- Note the emergency exits and stairways layout.

In the case of Fire:

In the room:

- Call to the reception +370 655 22222
- Try to extinguish the fire, if it's not dangerous, otherwise leave the room and close the door.
- Report to the reception.
- Move away from the danger zone and listen to the reception / fire protection guidelines.

In the resort:

- Call the reception +370 655 22222
- Close windows, doors and leave the area.
- If at corridors and stairways there is smoke and leaving the room is impossible, stay in your room, open the windows and close the door.
- If the fire alarm sounds leave the room / area immediately and exit the building without delay.

[In case of emergency call +370 655 22222](tel:+37065522222)

Evacuation plan is in your room next to the door.